

Helping Hands Home Assistance, Inc.

2005 SEP -1 AM 9:38

T.R.A. DOCKET ROOM

August 30, 2005

Ron Jones, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

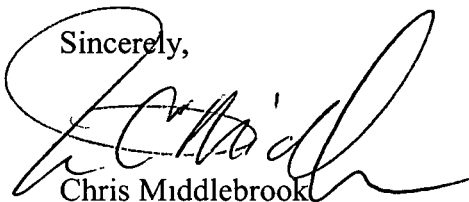
05-00141

Dear Chairman Jones:

In response to a letter from J. Richard Collier, General Counsel for the Tennessee Regulatory Authority, Helping Hands Home Assistance, Inc. respectfully submits the enclosed amendment to the original petition for a 211 allocation. As instructed, I have enclosed the original petition amendment and 13 copies. If you have any questions or need further information, please contact me at the above address or call me at (865) 692-5258.

Thank you and the staff of TRA for all your time and assistance in helping us work through the petition process. We look forward to hearing from you.

Sincerely,



Chris Middlebrook
Chief Executive Officer

**BEFORE THE TENNESSEE REGULATORY AUTHORITY
NASHVILLE, TENNESSEE**

IN RE:

**PETITION OF HELPING HANDS
HOME ASSISTANCE, INC.
FOR ALLOCATION OF AN N11
NUMBER (ABBREVIATED
DIALING CODE)**

TRA Docket No. 05-00141

AMENDMENT TO THE PETITION FOR ALLOCATION OF AN N11 NUMBER

Helping Hands Home Assistance, Inc. ("Petitioner") submitted a petition on April 15, 2005 for the Allocation of an N11 Number (211) pursuant to BellSouth Telecommunications, Inc. General Subscriber Services Tariff § A39 Abbreviated Dialing. The Petitioner requests the use of the 211 number for its Access East Tennessee program to provide free information and referral to health and community services for the citizens of East Tennessee. The Petitioner now comes to amend the original petition in the "Proposed Coverage Area," and the only changes are in the following article of the petition.

NUMBERING RESOURCE AS TO WHICH ALLOCATION IS SOUGHT

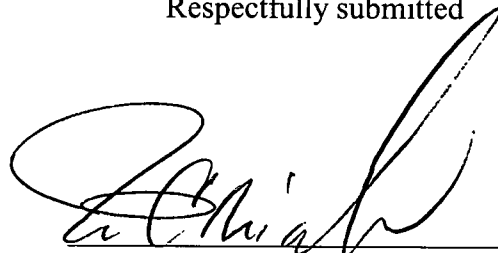
3. Petitioner seeks allocation of the 211 abbreviated dialing code for Campbell, Claiborne, Cocke, Hamblen, Hancock, Monroe, Morgan, and Scott, Counties, (the "Proposed Coverage Area"). Further, the Petitioner will coordinate efforts with other 211 providers to assure that resident in every county of Tennessee have the same access to services through 211.

CONCLUSION

Petitioner respectfully requests that the TRA allocate the 211 abbreviated dialing code for the Proposed Coverage Area to Helping Hands Home Assistance, Inc. and that the TRA grant such other relief as it deems necessary and proper.

Respectfully submitted

Date: 8-30-05

A handwritten signature in black ink, appearing to read "Chris Middlebrook", written over a horizontal line.

Chris Middlebrook, CEO
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